

Rexroth Bosch Group

Aftermarket Services

Repair, Reman, Reman+, Long Life Service



Motion Tech Automation as your Bosch Rexroth resource:

- 25+ year technical distributor for Bosch Rexroth
- Get us involved and clearly define you need and urgency
- We can present options to you for consideration
- We can work with you and factory on rush options if you are in critical need

- Phone: 651-730-9010
- Email: customerservice@motiontech.com
- Web: www.motiontech.com
- HOTLINE 1-800-REXROTH (739-7684) ** Factory line 24/7

How MTA and Bosch Rexroth help the Install Base

Repair

- Recertification, Standard, Reman / Reman + , LLS programs
- Bosch Rexroth does not sell repair components or authorize 3rd party shops

Spares/Retrofits

- Retrofit -Serial Machines / Large Install Base, EOS solutions

Field Service assistance

- 4EE (Energy Efficiency) – Assisting customers increase profit while reducing energy costs
- Mechanical Assistance - Conveyor tune ups, adjustments, maintenance programs

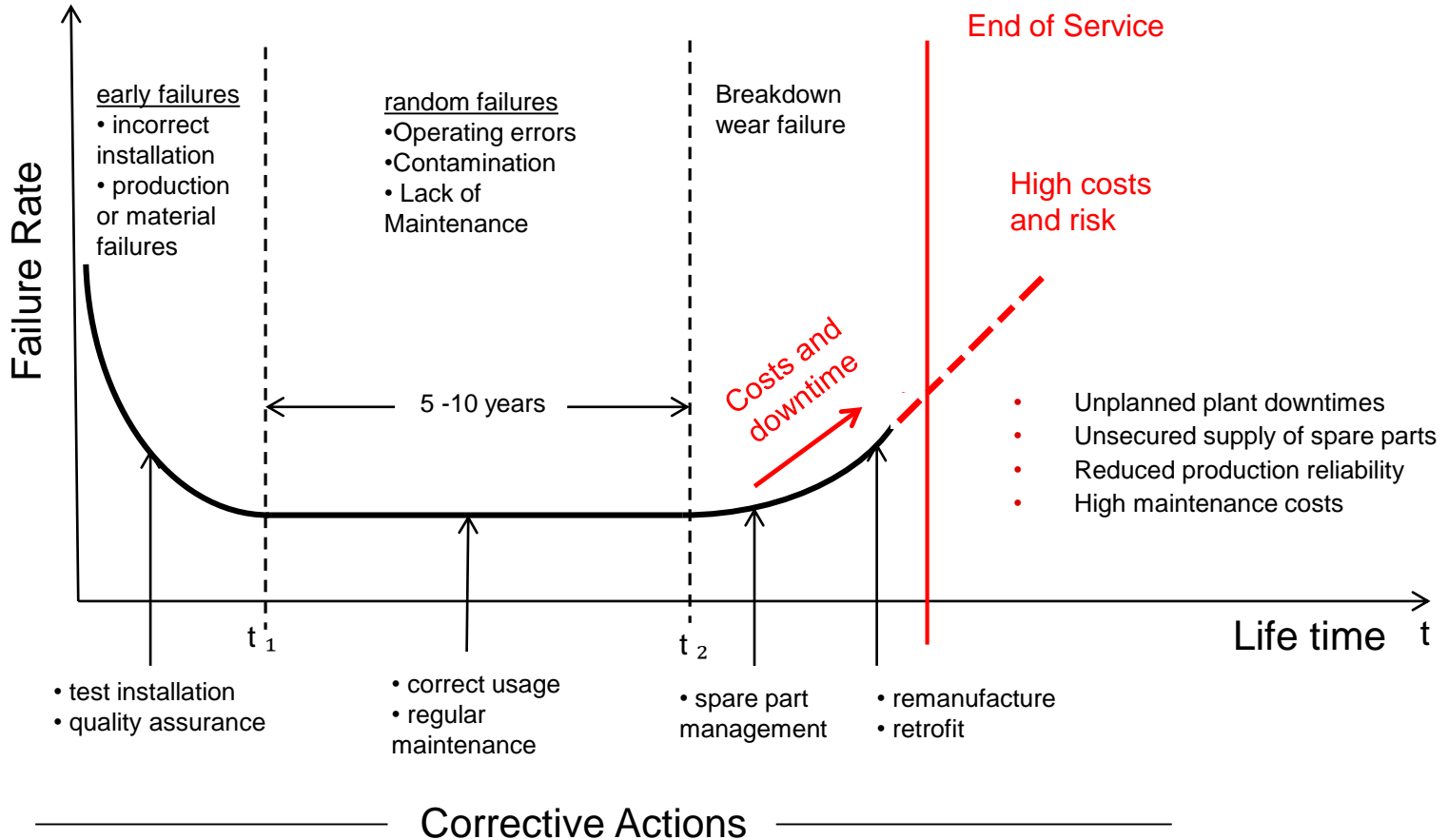
Training

- Basic product, maintenance / troubleshooting, custom or standard classes

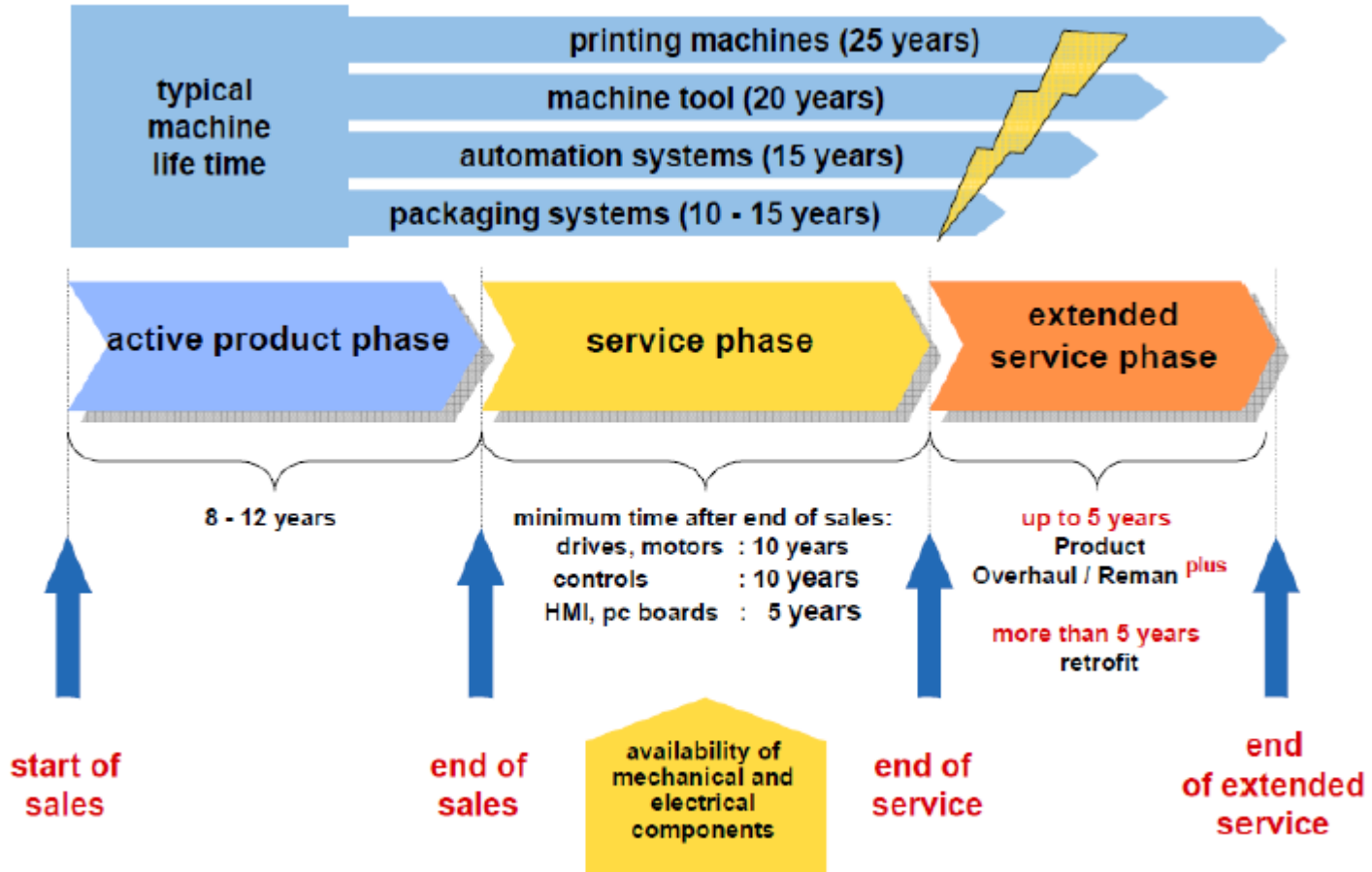


Where are you at on this continuum?

Life Cycle Costs



High level product phases: Rexroth Drive and Control



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What are my options for Rexroth Drive and Control product?

- **Spares**
 - Order replacement product when still available

- **Recertification**
 - Upgrade to latest revision levels
 - 1 year warranty

- **Standard**
 - Repair of defective parts, 1 year warranty

- **Reman**
 - Replace worn and defective parts
 - Genuine Rexroth parts used to restore customer unit back to “like new” condition
 - 2 year warranty (On entire product)

- **Reman Plus**
 - Reman repair registered for support of a specified time period after end-of-service

- **LLS Contract**
 - Extended life program, secures eligibility of repair service up to seven years beyond scheduled end-of-service date

What is a genuine Rexroth repair:

▪ All repairs include

- OEM original factory parts
- cleaning of unit
- updates to the latest hardware revision level
- performance and endurance test
- high voltage and insulation test
- full repair report

▪ **REMAN (product overhaul)**

- Exchange of all wearing parts
- New Warranty 24 months on the complete product optional: 60 month

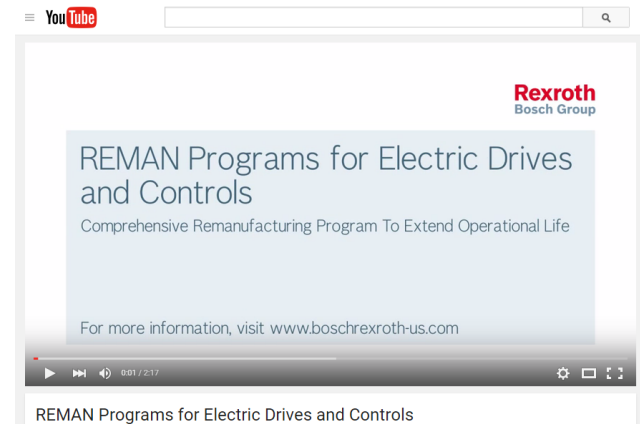
▪ **REMAN+**

- All of above + below
- Extension service at 7 years by storage of repair materials
- Ensuring the repair of equipment
- Ensuring the repair know-how

Internal Technical Audits from Germany happen regularly

USA Organization Certified by Bosch Rexroth EDC Headquarters Repair processes and equipment meet the standards.

VIDEO LINK: [CLICK](#)



Would you operate better with some training?

- Standard or Customer Specific Classes available
- Locations - Rexroth Office or On-Site Training
 - Manuals with practice material
 - Simulation programs
 - Video films, PowerPoint presentations, work materials and posters
 - Latest Technology simulators
- Qualified Instructors
 - Doug Davis – 40 years of Industrial Automation Experience
 - David Arens – 20 years of Industrial Automation Experience

SVF Service Overview

- **Formal**
 - Classroom training where the Instructor will utilize; power points, videos, demos, and manuals to deliver course content in an interactive classroom environment
 - Training is offered both at a Bosch Rexroth location or at a customer site

- **Custom**
 - Formal training format which is tailored to customer/machine specific Bosch Rexroth installed equipment

- **Shop Floor Training**
 - Hands-on training conducted on the customer's own machine, complemented by a shorter in-class session

- **E – Learning**
 - Online training modules that mirror formal classroom training, which can be taken at any location where the customer has access to a computer with internet connection
 - Prerecorded – Asynchronous training classes that may be viewed upon request
 - Live – Interactive online sessions with a live instructor who can answer questions and demonstrate class activities on demos to which students will also have remote access

Service Locations

EDC Pleasanton, CA Sales and Engineering

West Region Distributors:
Northwest Motion,
Valin, Womak,
AAP Automation
*Estimated
Response Time:
8-24 Hours

EDC Hoffman Estates Service Center

Central Region Distributors:
CMA/F/H, KATech, Motion Tech, HiTech, JHF
*Estimated Response Time: 1-16 Hours

EDC Rochester Hills, MI Repair & Service Center MT Buchanan, MI

Central Region Distributors:
Morrell, PTS, Hydrotech (ACP Automation)
*Estimated Response Time:
1-8 Hours

EDC East Granby, CT Sales and Engineering

Northeast Region Distributors:
Airline
*Estimated Response Time:
5-10 Hours

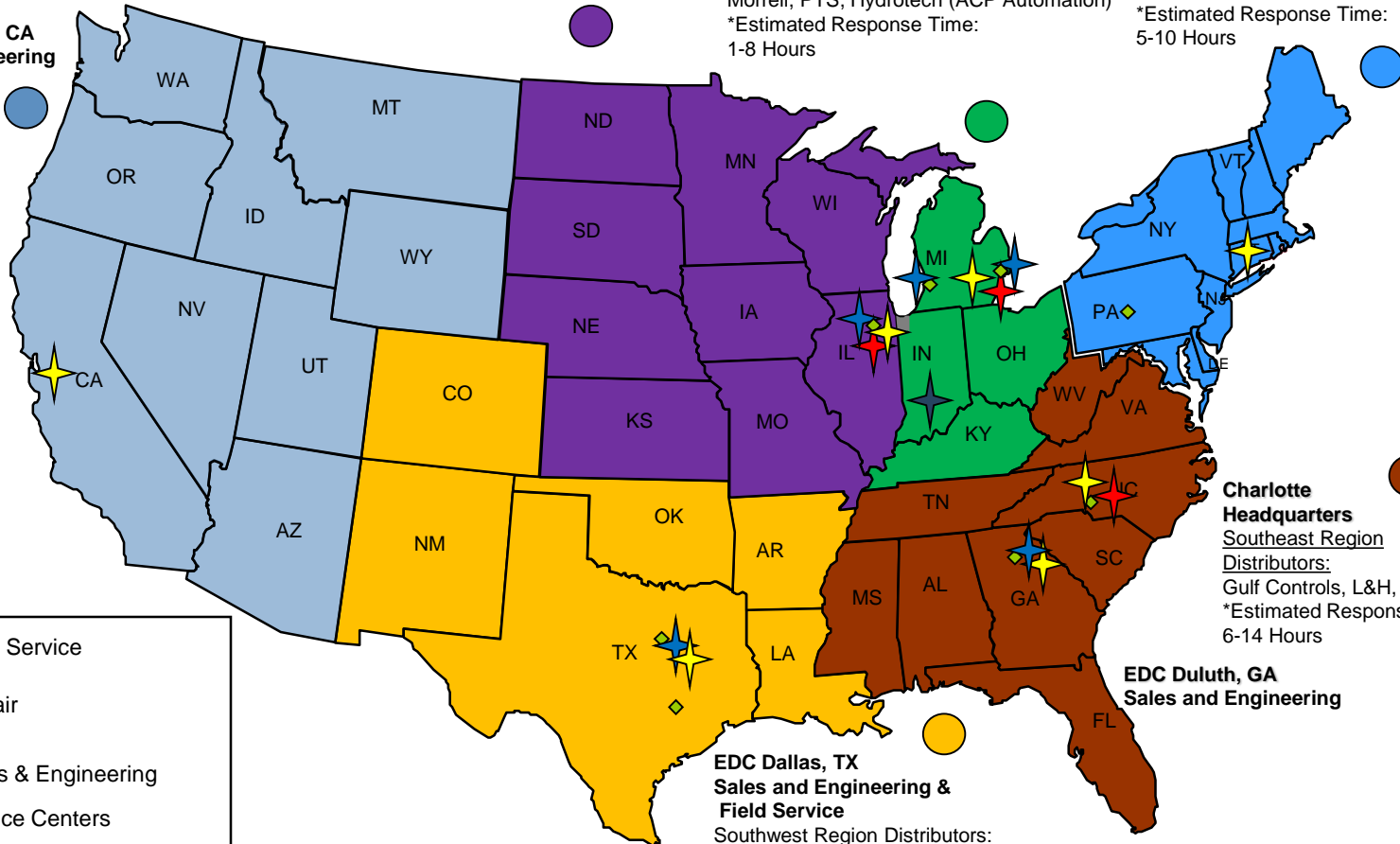
Charlotte Headquarters

Southeast Region Distributors:
Gulf Controls, L&H, Rhino
*Estimated Response Time:
6-14 Hours

EDC Duluth, GA Sales and Engineering

EDC Dallas, TX Sales and Engineering & Field Service

Southwest Region Distributors:
Womack
*Estimated Response Time: 1-16 Hours



	Field Service
	Repair
	Sales & Engineering
	Service Centers